Electronic No Objection Certification (eNOC)

FAQs for Electronic No Objection Certification (eNOC)

1. **Who is eligible for eNOC service?**

   a) **Ready properties managed by Owner association management companies and owner receives service charge invoices from Mollak system.**

2. **What is the processing time of the eNOC request?**

   a) **The request takes 3-5 working days to be processed.**

3. **Is there a eNOC certificate?**

   a) **You will receive an electronic approval via your registered email with status and validity of eNOC request.**

4. **Is eNOC a substitute for developer NOC?**

   a) **No, it is for properties registered in Mollak system, management company has the option to contact developer if needed.**

5. **I don't have a Dubai REST login, how can I apply for eNOC?**

   a) **You can apply for the eNOC service using management company channel**

# Steps for Owners to apply for eNOC Request in Dubai REST platform

1. **Open Dubai REST App**
2. **Proceed to Login Screen**
3. **Login via any of the following (Emirates ID, Title deed, Mobile Number, UAEPASS)**
4. **Enter the required details**
5. **Select Property Type**
6. **Select a specific property**
7. **Click on the More menu on bottom right for property services**
8. **Select eNOC Request from the list of property services**
9. **Check all the required steps before proceeding**
10. **Select the Buyer Type and enter the required information**
11. **Verify the personal information and enter missing information**
12. **Attach the required documents**
13. **Add or remove from the list of buyer and click on Submit**
14. **Kindly note the reference number to track your request**

Steps for Management Company for processing the eNOC request
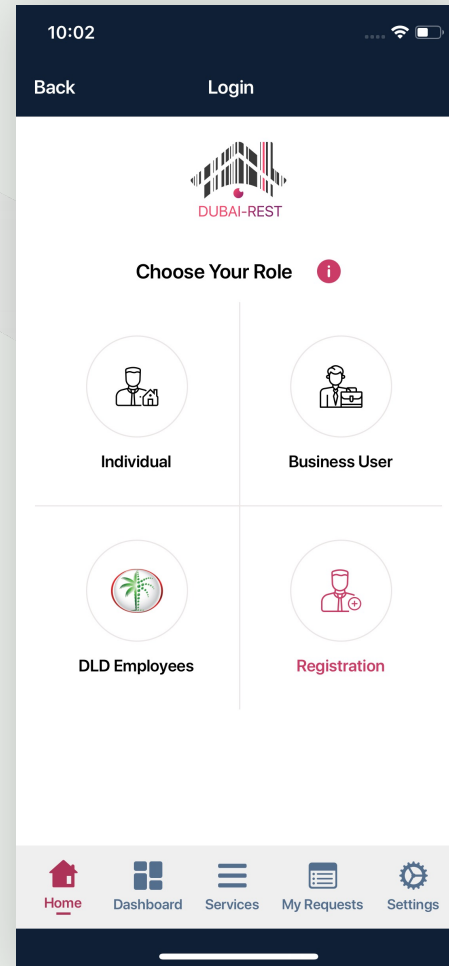
1. Receive the eNOC request

2. Start processing it

3. Reply the requester with the eNOC approval with validity date or rejection with reasons

4. The requester has the option to resubmit the application after completing his reasons
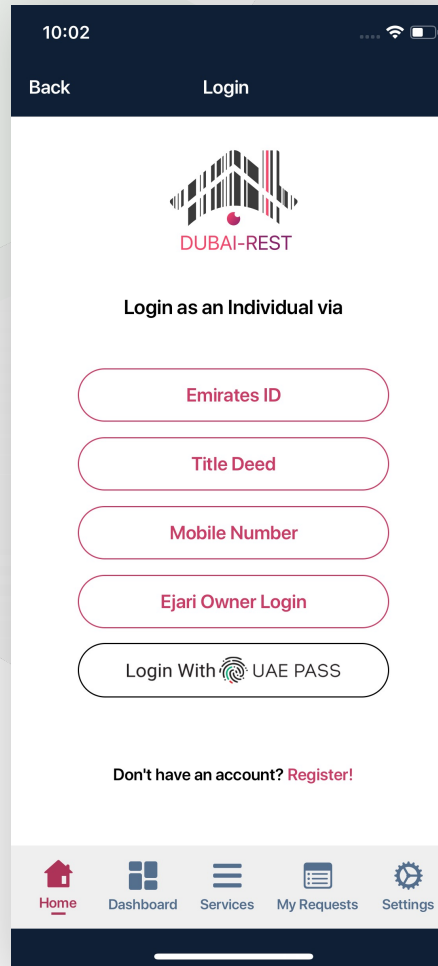
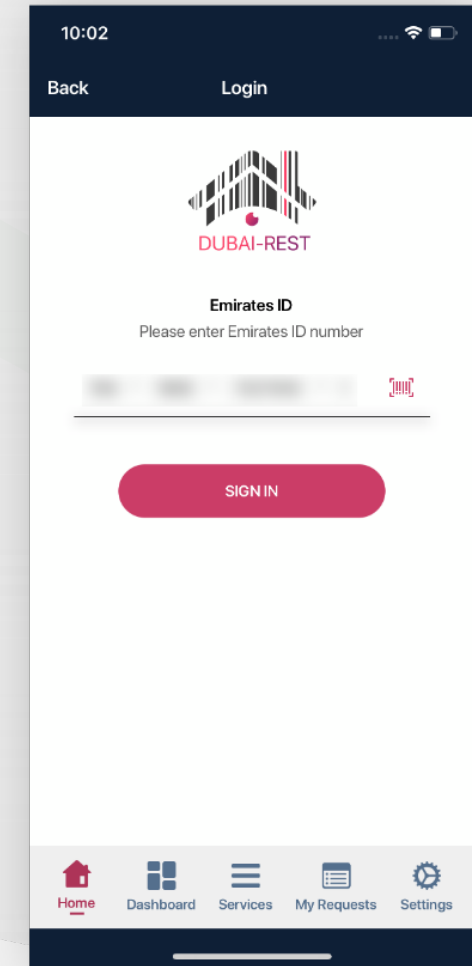# Electronic No Objection Certification (eNOC)

Step 01 – Open Dubai REST App
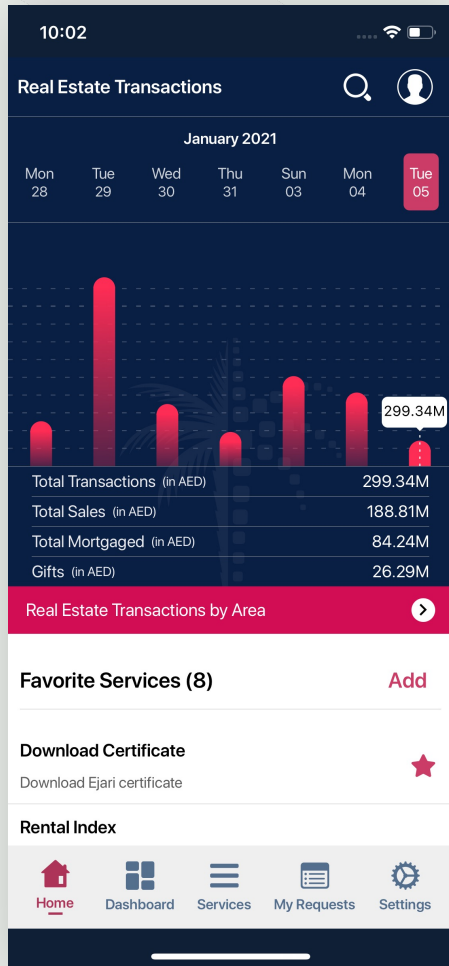
Step 02 – Proceed to Login Screen

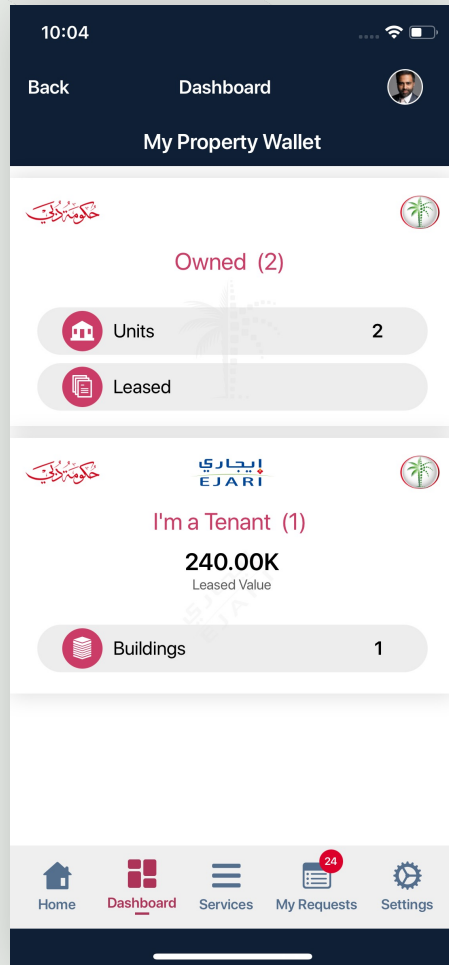**Step 03 – Login via any of the following**

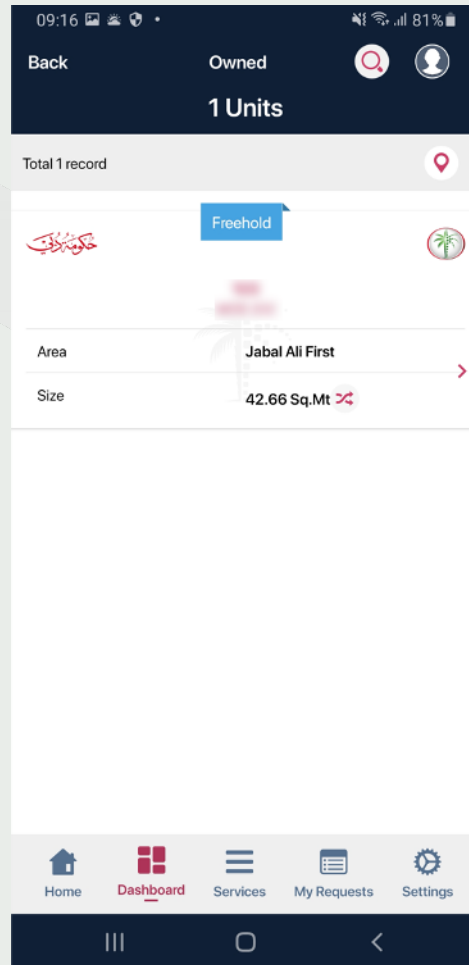**Step 04 – Enter the required details**
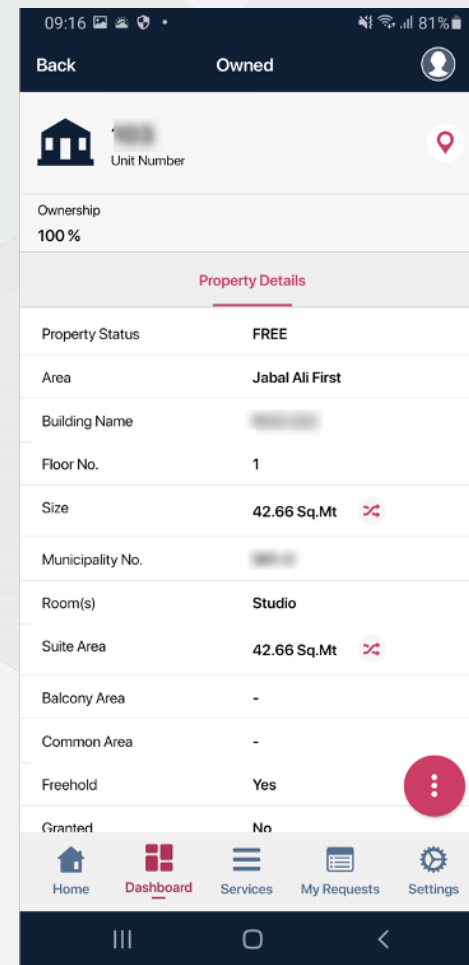
Electronic No Objection Certification (eNOC)

Step 05 – Select Property Type

10:04

Back　　Dashboard

My Property Wallet

Owned (2)

Units	2
Leased	

إيجاري
EJARI

I'm a Tenant (1)

240.00K
Leased Value

Buildings	1

Home　Dashboard　Services　My Requests (24)　Settings

Step 06 – Select a specific property

09:16　　　　　81%

Back　　Owned

1 Units

Total 1 record

Freehold

Area	Jabal Ali First
Size	42.66 Sq.Mt

Home　Dashboard　Services　My Requests　Settings

Step 07 – Click on the More menu on bottom right for property services

09:16　　　　　81%

Back　　Owned

Unit Number

Ownership
100 %

Property Details

Property Status	FREE
Area	Jabal Ali First
Building Name	
Floor No.	1
Size	42.66 Sq.Mt
Municipality No.	
Room(s)	Studio
Suite Area	42.66 Sq.Mt
Balcony Area	-
Common Area	-
Freehold	Yes
Granted	No

Home　Dashboard　Services　My Requests　Settings

Step 08 – Select eNOC Request from the list of property services

11:50

Back　　Services

Search

My Requests
View your past requests, check the status and option for new request.

Register a Real Estate Complaint
This service allow registration of complaints related to violations of real estate companies.

Register Transaction at RT Office
Submit a procedure request to Registration Trustee office.

Taskeen
Granting an investor visa from this property.

Rental Valuation
This service allows customers to request for property rent valuation.

Sell Property
Initiate selling of your property to a buyer.

Owner committee Registration
This service allows the owner to apply for committee member.

eNOC Request
Request for electronic no objection certificate from owner association property management company for transfer of property

Home　Dashboard　Services　My Requests (12)　Settings

Electronic No Objection Certification (eNOC)

Step 09 - Check all the required steps before proceeding

Step 10 - Select the Buyer Type and enter the required information

Step 11 - Verify the personal information and enter missing information

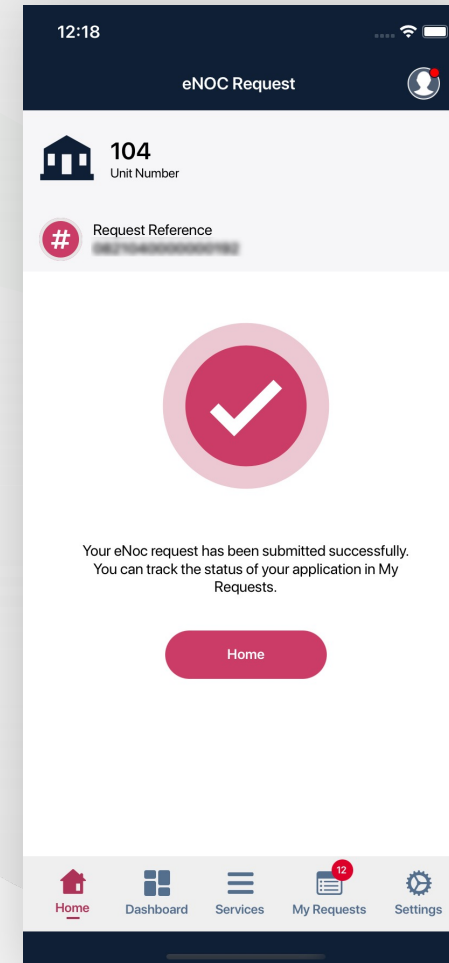# Electronic No Objection Certification (eNOC)

Step 12 - Attach the required documents
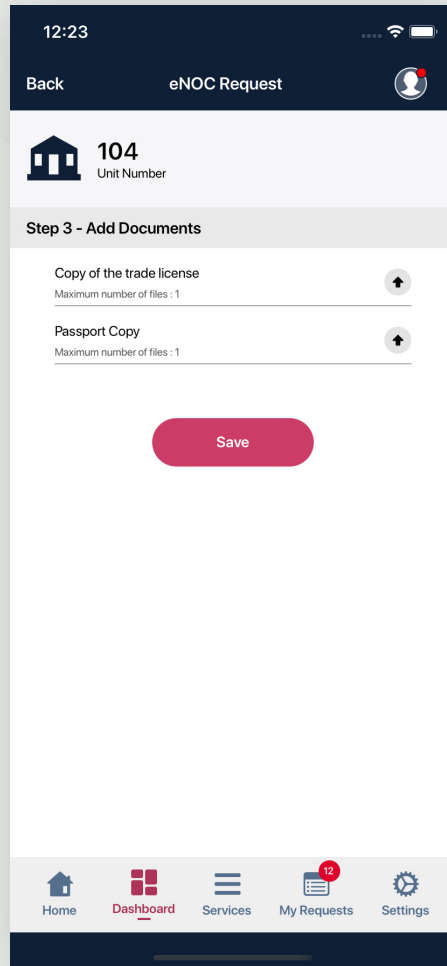
Step 13 - Add or remove from the list of buyer and click on Submit
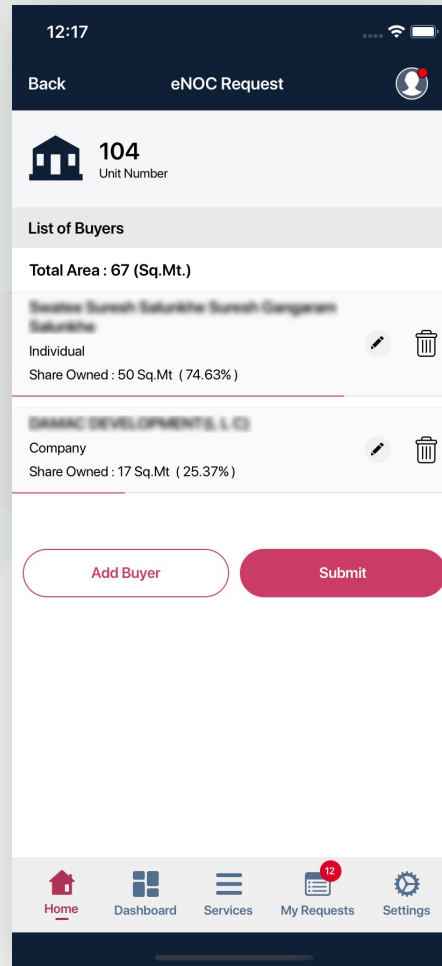
Step 14 - Kindly note the reference number to track your request

THANK
YOU