









- 1. Who is eligible for eNOC service?
 - a) Ready properties managed by Owner association management companies and owner receives service charge invoices from Mollak system.
- 2. What is the processing time of the eNOC request?
 - a) The request takes 3-5 working days to be processed.
- 3. Is there a eNOC certificate?
 - a) You will receive an electronic approval via your registered email with status and validity of eNOC request.
- 4. Is eNOC a substitute for developer NOC?
 - a) No, it is for properties registered in Mollak system, management company has the option to contact developer if needed.
- 5. I don't have a Dubai REST login, how can I apply for eNOC?
 - a) You can apply for the eNOC service using management company channel





Steps for Owners to apply for eNOC Request in Dubai REST platform

- 1. Open Dubai REST App
- 2. Proceed to Login Screen
- 3. Login via any of the following (Emirates ID, Title deed, Mobile Number, UAEPASS)
- 4. Enter the required details
- 5. Select Property Type
- 6. Select a specific property
- 7. Click on the More menu on bottom right for property services
- 8. Select eNOC Request from the list of property services
- 9. Check all the required steps before proceeding
- 10. Select the Buyer Type and enter the required information
- 11. Verify the personal information and enter missing information
- 12. Attach the required documents
- 13. Add or remove from the list of buyer and click on Submit
- 14. Kindly note the reference number to track your request





Steps for Management Company for processing the eNOC request

- 1. Receive the eNOC request
- 2. Start processing it
- 3. Reply the requester with the eNOC approval with validity date or rejection with reasons
- 4. The requester has the option to resubmit the application after completing his reasons





Step 01 – Open Dubai REST App

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Real E	state Tr	Q,				
Mon 28	Tue 29	Wed 30	Thu 31	Sun 03	Mon 04	Tue 05
						299.34M
Total	Transacti	ons (in AED)			299	9.34M
Total S	Sales (in /	AED)			188.81M	
Total N	Mortgage	ed (in AED)			84.24M	
Gifts (in AED)					20	6.29M
Real E	state Tra	insactions	by Area	à		۵
Favorite Services (8) Add						Add
Downle	oad Cer	tificate				

Download Eiari certificate

Dashboard Services My Requests Settings

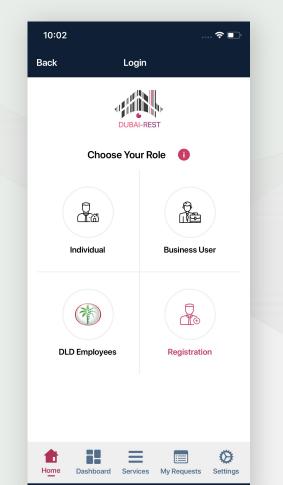
Rental Index

Home

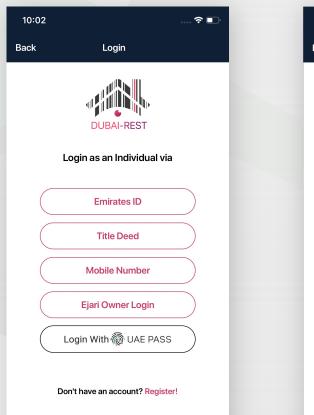
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Step 02 – Proceed to Login Screen



Step 03 – Login via any of the following

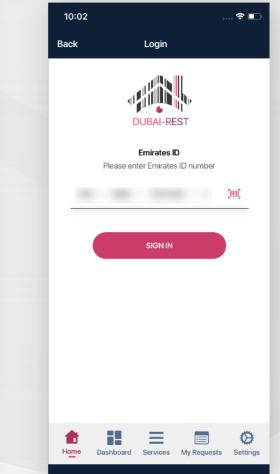


Dashboard Services My Requests Settings

Home

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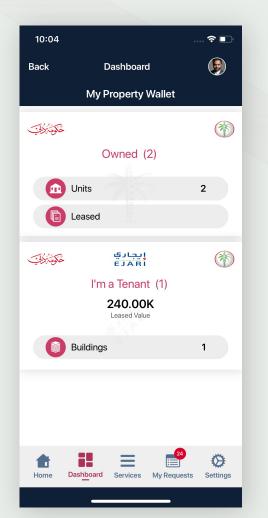
Step 04 – Enter the required details







Step 05 – Select Property Type



Step 06 – Select a specific property

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Total 1 record		0
تكونتركات	Freehold	Ť
Area	Jabal Ali First	,
Size	42.66 Sq.Mt 2	

Home Dashboard Services My Requests Settings

Step 07 – Click on the More menu on bottom right for property services

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Back	Owned
Unit Number	Q
Ownership 100 %	
	Property Details
Property Status	FREE
Area	Jabal Ali First
Building Name	
Floor No.	1
Size	42.66 Sq.Mt 🔀
Municipality No.	
Room(s)	Studio
Suite Area	42.66 Sq.Mt 🔀
Balcony Area	
Common Area	
Freehold	Yes
Granted	No
Home Dashboard	Services My Requests Settings
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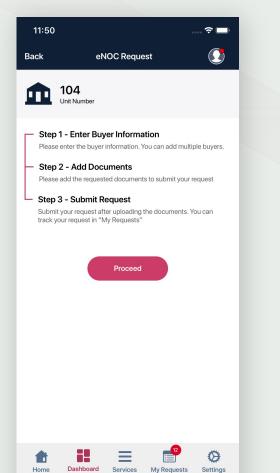
Step 08 – Select eNOC Request from the list of property services

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6				
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My Requ	ests			
View your p request.	past requests, o	check the sta	tus and option for I	new >
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	e allow registra te companies.	ition of compl	aints related to vio	lations >
Register	Transaction	at RT Offic	e	>
Submit a p	rocedure reque	est to Registra	ation Trustee office	
Taskeen				>
Granting ar	n investor visa	from this prop	erty.	
Rental Va	aluation			
This servic valuation.	e allows custor	mers to reque	st for property ren	t >
Sell Prop	erty			>
Initiate selli	ing of your prop	perty to a buy	er.	
Owner co	ommittee Re	gistration		>
This servic	e allows the ov	vner to apply	for committee mer	
eNOC Re	quest			
			tificate from owner npany for transfer o	
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Home	Dashboard	Services	My Requests	Settings





Step 09 - Check all the required steps before proceeding



Step 10 - Select the Buyer Type and enter the required information

12:08

104

Unit Number

Step 2 - Person Information

بالهنكو سوريش والبوازار سالهنكي

MALE

FEMALE

Emirates Id expiry date

Passport Number Nationality

Passport Issue Place
Dubai
Passport Issue Date
Passport Expiry Date
Place of birth

H

Dashboard

Home

Ξ

Servi

Name (Arabic)

Gender *

Emirates ID

Back

eNOC Re

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Back	eN	OC Reques	st	
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Step 1 - Sele	ect Buyer Ty	/pe		
Ownersh		Company		
UAE Resid				
784	-	-	-	<u>[</u> !!!!]
		Next		

Step 11 - Verify the personal information and enter missing information

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equest		Back	eN	IOC Reque	est	
			104 Jnit Number			
		Step 2 - Pe	erson Inform	ation		
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	_	Passpo	rt Expiry Date			
		Place of				
		Date of E				
		0104/				
		Mobile N	lumber			
		Email				
		Deater	sd.rithe@w	01. AK		
		Property S	ize			
		Total A		67 (Sq.Mt.)	
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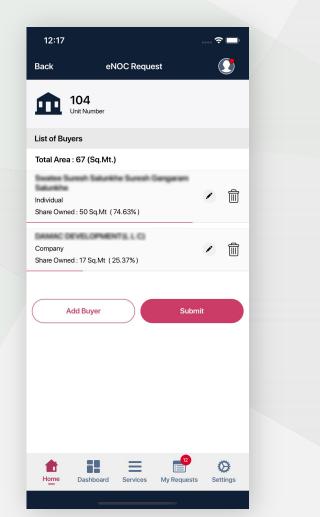




Step 12 - Attach the required documents

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Step 3 - A	Add Documen	ts			
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	ort Copy m number of files : 1			•	
		Save			
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Step 13 - Add or remove from the list of buyer and click on Submit



Step 14 - Kindly note the reference number to track your request

12:18		🗢 🗖
	eNOC Request	
10 Uni)4 t Number	
# Requ	est Reference	
Your eN You c	loc request has been submitted stan track the status of your applica Requests.	uccessfully. tion in My
Home	Dashboard Services My Requ	uests Settings







